

## General Features of WebAuto

### Rental Agreement Management (Open, Close, Adjust)

- Allows quick opening, closing, and adjusting (after the agreement has been closed) rental agreements in one familiar and compact environment, information transfer is not necessary.
- Allows the opening or closing of a foreign city's agreement within the same environment

### Customer and Direct Billing Accounts

- Guarantee superior customer service by retrieving your customers renting information quickly and efficiently
- Comprehensive database stores all relevant customer data (i.e. Driver's License, credit card, customer's own vehicle information, etc.)
- View a customer's agreement history during the open agreement process
- Automatically updates the customer database while processing an agreement
- For Insurance replacement rentals, manages multiple insurance companies with multi-claims # and authorized allowances
- Checks credit limit and view up-to-date transaction information for Direct Billing Customer Accounts
- Provides pop-up warning messages (e.g. underage drivers, expired driver's license and credit cards) while opening/closing agreements

### Rate - Best Buy

- Powerful and smart BEST BUY Rate Search Engine - automatically suggests the best rate code for the agreement based on the rental parameters and pre-defined business rules
- 4 Ways to Select Rates: Type in Rate Code, Browse, Best Buy Rate suggestion, or Create a new custom rate/modify an existing rate
- Change/Edit the rate values, or even create a new custom rate code on the fly
- View an estimation of the total charges including all applicable insurance coverage, taxes and discounts
- Automatically suggests a deposit amount or a pre-authorized amount based on rental and office policy

Windows based point and click design makes opening an agreement quick and efficient. The robust Best Buy Rate engine ensures accuracy and profitability.

### Vehicle Check-Out & Check-In / Fuel Handling Options

- Comprehensive vehicle check-out and check-in environment (results are display on the same screen for easy viewing)
- Point and click to select a rental/loaner vehicle by vehicle class, model or vehicle unit #
- Browses and review vehicle parameters (i.e. owning city, model, color, license plate, status, cleanness conditions, stall, fuel level, mile or kilometer, etc.) before selection
- Foreign cities' vehicles can also be checked out/ checked in in the same environment

- Handles the sale of pre-purchased gas at the beginning of rental
- Re-fuel gas option can be charged based upon mileage driven or fuel consumption.
- Fuel charges and applicable taxes are calculated automatically

#### Body Check / Vehicle Damages

- New damage information can easily be entered and displayed on the body check form to keep track of the vehicle's condition
- The color coded damages (ie. dents, scratches, chips, etc.) are displayed on a graphical representation of the vehicle on the agreement
- Vehicle damage will be saved into the vehicle's database so the damage is carried forward to the next rental agreement
- The body check information is printed on each rental agreement
- Reduce any damage discrepancies between your company and the customer

#### Replacement Vehicle

- Handles a number of switch/replacement vehicles
- Check-in, check-out and damage information for each vehicle is printed clearly on the agreement
- Time & Mileage and fuel charges are automatically calculated and carried forward

Maximize your potential income using the various fuel options. Recover any losses due to vehicle damage with the aid of the body check feature. Reduce customer complaint. Increase customer satisfaction by handling vehicle switching swiftly and conveniently.

#### Coverage and Insurance

- Select user-defined Insurance coverage with a single mouse-click
- Supports additional insurance and waivers (i.e. LDW, PAI, PEC, RAS, TNG, etc...)
- Each coverage or insurance groups supports different rates, values and deductibles with different effective dates for different vehicle types (Car, Truck, Passenger Van, etc.) and vehicle classes (regular car, luxury car, or vehicles with high damage rate such as Sport Utilities etc.)
- Supports both daily rate or flat rate
- Customer's insurance transfer information (insurance company, registration, policy, etc.) can also be captured for Insurance Replacement Rentals, as well as local insurance company's rental insurance products

The ability to sell user-defined insurance is a strong feature, which will help you increase your profit margin.

#### Handling Charges

- Detailed and Summary listing for all charges with total discounts, total taxes and grand totals
- Edit, add and adjust charges quickly and easily
- Discounts for each charge type and taxes (based on tax file) can be applied
- Supports corporate discounts and tax exemptions
- Posts automatically to the Daily Business Report and G/L accounts

#### Charge Fines & Penalties

- User defined additional charges can be added at any time
- Automatically calculates and posts all charges to the agreement with their corresponding GL accounts

- Easily locate the Agreement with a parking/speeding ticket and bill the violators with a corresponding auto-generated letter

#### Adjustment

- Allows changes/adjustments on charge items for closed agreement (charges and payments have already been posted)
- Adjustments are automatically calculated (credited or debited) and posted to the accounting file separately, including all related taxes without affecting the previous balances.
- Adjustments can be viewed and printed out on the original contract.

#### Split Charges

- Permits split-billing parties (i.e. customer, internal, bodyshop, dealership and direct-bill companies) as well as multi-claim documents and purchase orders per agreement
- Charges can be filtered and listed under different “who-pays” parties
- Record any split billings in the agreement
- Easy setup of direct bill/corporate accounts for split payments

WebAuto handles charges automatically (including Discounts, Taxes) which eliminates a great deal of tedious, time consuming paperwork and mathematical errors. Special charges can be itemized to avoid customer questions (i.e. Late fees, extra cleaning). Charges are well presented on the agreement which will enhance your company's image.

#### Reservation

- Fully integrated real time vehicle availability with a powerful reservation Booking Planner (No more whiteboard or spreadsheet)
- Blackout vehicles by vehicle class / model for a specified time period
- Point and click to reserve or hold a specific vehicle
- supports time-block bookings for truck rentals
- Quickly view vehicle status and condition for vehicle preparation and updating
- Automatically suggest the BEST BUY Rate Code according to the pre-defined business rules and conditions
- Captures credit card information for authorization or advanced deposit
- Produces reservation confirmation print out

Real Time Vehicle Availability and Forecasting allows you to view the number of units available at "all" times. It provides a complete clear picture of your available inventory (by-day for cars, by-time block for trucks). The ability to track vehicles in real time enables you to have total control over your fleet and full utilization of your fleet.

#### Print Loaner/Rental Agreement

The Loaner/Rental Agreement can be printed on any letter size paper or your company letterhead. Agreement's terms or conditions can be pre-printed at the back of the paper by using any word processor. The agreement simply prints out everything captured during the agreement Open, Close or Adjust process. For the content of the agreement, click here to see the details.

- No expensive pre-printed multiple par NCR paper is required
- Your company logos can be printed on the top of each agreement on plain paper
- Preview the Rental Agreement before printing

## Fleet Management and Control

WebAuto 2000's fleet control is a powerful management solution, suitable for any size of operation and any type of vehicles. It is flexible enough to handle a small fleet with only a couple of vehicles to a larger fleet operation with thousands of vehicles. A fleet of vehicles can be dedicated to a single office operation or shared by multiple offices. Multiple owners and multiple pools of vehicles can simultaneously operate and share multiple offices. WebAuto monitors every single vehicle's performance and tracks its up-to-date status and condition. At any time, WebAuto is able to show vehicles' current status and future booking conditions. It greatly improves fleet controllability, productivity and profitability.

- Real time vehicle availability is fully integrated with the booking planner
- Keep track of a individual vehicle's revenue and expenses
- Tax exception can be set for different vehicle classes, models or just for a specific unit
- Fleet Finance, Fleet Book, Vehicle Depreciation, Buy and Sell